



# JCL International, LLC

2667 Northaven Rd. Dallas, TX 75229 Tel: 972-243-8668 Fax: 972-243-2844

(Attachment A)

## Warranty Policy

### Warranty Registration/Purchase Agreement:

It is our dealer's responsibility to register product for warranty, in a timely manner.

Dealer can use our dealer web site to register warranty or fill out the attached "Warranty Registration Sheet" and fax it back to us at **972-243-2844**.

Warranty registration must be done within **5 days** after a vehicle is sold. Time is of the essence. Warranty coverage will begin on the date of purchase by the consumer.

**\*\*\* NO WARRANTY COVERAGE WILL BE ALLOWED UNLESS THE PRODUCT IS REGISTERED WITH JCL \*\*\***

### DOA Policy:

JCL offers 7 days from the dealer's product receiving date, a DOA (dead on arrival) policy. Warranty coverage for unsold product will be allowed **ONLY** under this DOA policy. This policy will cover bumper to bumper manufacturer's defect. Mishandling or user abuse will not be covered.

### Limited Warranty:

All warranties must be handled through the dealer where you purchased your products. If you cannot reach your dealer you will need to furnish a copy of your original bill of sale which must show our model number and VIN number, along with the date of purchase on the invoice before we can warranty your product. **NO WARRANTY COVERAGE WILL BE ALLOWED UNTIL PROOF OF SALE AND REGISTRATION IS PROVIDED.**

**The following parts are covered under warranty, along with their warranty period:**

### On Road Products (Motorcycles and Scooters):

Covered Parts	Description	Covered Period
Motor	Engine & Transmission	6 Months (Unlimited Miles) All Models
Mechanical Components	Carburetor	None
Electrical	Harness, CDI, Inst. Cluster	6 Months (Unlimited Miles) All Models
Battery (when purchased with new unit)	Battery	30 Days (Unlimited Miles)
Suspension	Shocks, Forks	6 Months (Unlimited Miles)
Brake	Caliper	6 Months (Unlimited Miles) All Models
Exhaust	Header pipe, Muffler	6 Months (Unlimited Miles) All Models
Pulleys	Moveable Gearshift Pulley	90 days (Unlimited Miles)
Clutch	CVT/Manual Clutch	90 days (Unlimited Miles)



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## Off Road Product (including but not limit to: Dirt Bike, ATV, UTV, Go Cart, Pocket Bike, Electric Hunting Buggy, Electric Golf Cart):

Covered Parts	Description	Covered Period
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BY line make

Motor	Engine & Transmission	1 Year (Unlimited Miles) BY-D300
		6 Months (Unlimited Miles) (all Other Models)
Mechanical Components	Carburetor	None
Electrical	Harness, CDI, Inst. Cluster	6 Months (Unlimited Miles) BY-D300
		90 days (Unlimited Miles) (all Other Models)
Battery (when purchased with new unit)	Battery	30 Days
Suspension	Shocks, Forks	6 Months (Unlimited Miles) BY-D300
		90 days (Unlimited Miles) (all Other Models)
Brake	Caliper	6 Months (Unlimited Miles) BY-D300
		90 days (Unlimited Miles) (all Other Models)
Exhaust	Header pipe, Muffler	6 Months (Unlimited Miles) BY-D300
		90 days (Unlimited Miles) (all Other Models)
Pulleys	Moveable Gearshift Pulley	90 days (Unlimited Miles)
Clutch	CVT/Manual Clutch	90 days (Unlimited Miles)
Winch	Winch	90 days (Unlimited Miles)

Go Cart, Dirt Bike, Pocket Bike, UTV, & BA, BC, MA line make

Mechanical Components	Carburetor	None
Winch	Winch	90 days (Unlimited Miles)
All Other Warrantable Components		30 days (Unlimited Miles) NO RETURNS ALL SALES ARE FINAL, NO REFUNDS

Electric Hunting Buggy, Electric Golf Cart

Battery (when purchased with new unit)	Battery	1 Year (500-Charge, Unlimited Miles)
Winch	Winch	90 days (Unlimited Miles)
All Other Warrantable Components		6 Months (Unlimited Miles)

### Note:

**ENGINE:** Engine long block assembly including all internal lubricated parts, i.e. rings, pistons, pins, crankshaft and main bearings, the connecting rods, and rod bearings, camshaft bearings, timing chain gears, rocker arms, valve springs, valve guides, valve seats, valve push rods, valve lifters, and oil pump. Additionally, the engine head(s), engine block and cylinder barrels will be covered if they are solely as a result of the mechanical failure of one or more of the internal lubricated components specified above. The Cooling system must be in good working order including cooling fans. Accessory items, including but not limited to electrical components of all types (distributor, alternator, all sensors and electrical control devices), fuel systems, gaskets, seals, filters, mounts linkage and fluids are **not covered** by this agreement.

**TRANSFER CASE:** All internal lubricated parts contained within the transfer case. The transfer case itself will be covered if damaged solely as a result of the mechanical failure of one or more of the internal lubricated components contained within the transfer case. Accessory items, including but not limited to, U-joints, electrical components, linkage, seals, gaskets, mounts or fluids are **not covered** by this Agreement.

**DIFFERENTIAL:** All internal lubricated parts contained within the drive axle housing case. The drive axle housing itself if damaged solely as a result of the mechanical failure of one or more or the internal lubricated components contained in the drive axle housing. Accessory items, including but not limited to, backing plates, all brake system components, cables, controls, linkage, vents, pumps, U-joints, electrical controls, mounts, seals, gaskets, and fluids are **not covered** by this Agreement.



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**TRANSMISSION** (Automatic or Standard): All internal lubricated parts contained within the transmission case. The transmission case itself if damaged solely as a result of mechanical failure of one or more of the internal lubricated components contained within the transmission case. The Complete hydraulic system must be flushed including integral transfer case, oil cooler, lines, and new filter(s) installed. Accessory items, including but not limited to, modulators, governors, electrical controls, linkage, mounts, seals, gaskets, and fluids are **not covered** by this agreement.

## COVERAGE AND LIMITATIONS:

You MUST have a professional mechanic (any small engine repair shop, motorcycle shop, or local auto repair shop), or an authorized JCL Dealer assemble your new motorized vehicle and do the prep work to assure your vehicle is in good working condition. You will need to provide proof of this when filing a warranty claim, so keep your receipts. Subject to the limitations stated in this agreement, JCL agrees (at its sole discretion and election) to replace a covered component if the covered component fails as a result of one or more of the internal lubricated parts, within the component's stated warranty period from the date of purchase, and only while the component is being used under the conditions and in the manner specified by its original manufacturer.

### **\*\*\* THE FOLLOWING ITEMS ARE NOT COVERED UNDER ANY CIRCUMSTANCE \*\*\***

Tires, rims, body panels, fuses, gaskets, light bulbs, seats, CV Boots, oil filter, air filter, fuel filter, filters, cables, drive belt, chain, spark plug, any part made from rubber, belts, brake linings and/or pads, sprockets, external springs, clips, nuts, bolts, fasteners, frame.

## THIS AGREEMENT AND LIMITED WARRANTY IS VOID IF ANY OF THE FOLLOWING IS TRUE:

- THE DAMAGE TO THE PRODUCT IS CAUSED DURING SHIPPING.
- THE CUSTOMER DOES NOT USE A PROFESSIONAL MECHANIC (SMALL ENGINE REPAIR SHOP, MOTORCYCLE SHOP, OR AUTO REPAIR SHOP) OR AN AUTHORIZED JCL DEALER TO ASSEMBLE AND PREP THE PRODUCT PRIOR TO OPERATION. Proof of this is required for all warranty claims.
- THE CUSTOMER FAILS TO FOLLOW THE MINIMUM ROUTINE MAINTENANCE AND BREAK-IN REQUIREMENTS SUGGESTED BY THE MANUFACTURER, USING THE APPROPRIATE LUBRICANTS FOR THE UNIT, AND FAILS TO PROVIDE PROPER SERVICE DOCUMENTS.
- THE DAMAGE TO THE COMPONENT IS CAUSED BY AN ACCIDENT.
- PRODUCT IS USED IN A MANNER WHICH IT WAS NOT DESIGNED FOR.
- THE PRODUCT IS MODIFIED IN ANYWAY.
- THE PRODUCT IS USED IN RENTAL BUSINESS.

## TOWING CHARGES:

All towing and/or shipping charges incurred are the responsibility of the customer.

## REPLACEMENT PARTS:

- JCL reserves the right to inspect defective parts before replacing. In some cases, JCL will require the customer to send in the defective part for inspection before exchange can be made. The inspection process may take from 2-4 business days after its arrival to the designated inspection office. JCL will decide if the part in question is defective or otherwise. JCL does not reimburse shipping fees.

All parts sent in for inspection or exchange should be sent to:

**JCL INTERNATIONAL, LLC  
ATTN: PARTS DEPARTMENT  
2667 NORTHAVEN RD., DALLAS TEXAS 75229**



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## REPAIRED COMPONENTS:

- If the components are repaired under the terms of this agreement, they will be repaired or replaced with component parts of like kind and quality.

## LABOR TO REPAIR OR REPLACE PARTS:

- JCL does not pay for or reimburse any labor cost incurred, under any circumstances.

## IN WARRANTY:

- If your product is still under warranty you may return any part for exchange, **at your expense**, to our Dallas Texas Distribution Center. We will pay return shipping to you **unless** it is determined your part was abused or damaged other than by a manufacturer's defect. Your dealer may handle the parts exchange for you at no expense to you; however, the option to do so is at the discretion of the dealer and JCL has no control over your dealer's in house parts exchange policies. Please contact your dealer to verify their policies.

## OUT OF WARRANTY:

- Customer is responsible for all parts costs, shipping and handling fees both ways, and all labor charges incurred.

## SHIPPING POLICY:

The following is our shipping policy.

- All shipping related fees must be fully paid in advance. Unless the customer is using freight collect or has arranged his/her own freight services.
- JCL cannot guarantee delivery schedules.
- JCL is not responsible for shipping delays.
- JCL is not responsible for damages occurred during shipping.
- JCL is not responsible for any extra cost incurred by the customer after the part has been shipped.
- JCL is not responsible for return shipping costs and these costs must be included with the initial part order. If shipping fees are not included with payment, the part will not be shipped.
- JCL is not responsible for any incurred cancellation costs. All incurred costs due to cancellation must be paid in full and is non-refundable. (Example: If product or part has left the warehouse and the order is cancelled, the shipping company will charge freight as soon as the product leaves our warehouse.)

## LIMITED WARRANTY TRANSFERABILITY:

THIS WARRANTY IS TRANSFERABLE.

## NO IMPLIED WARRANTIES OR AGREEMENTS:

- THERE ARE NO AGREEMENTS OR WARRANTIES, EXPRESSED OR IMPLIED INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, OTHER THAN THOSE STATED IN THIS AGREEMENT. JCL SHALL NOT BE RESPONSIBLE FOR THE PAYMENT OF DAMAGES, OTHER THAN THE SUMS SPECIFIED IN THIS AGREEMENT AND LIMITED WARRANTY, FOR INCIDENTAL OR CONSEQUENTIAL LOSS OR DAMAGE ARISING FROM INJURY, LOSS OF USE, LOSS OF TIME, RENTAL VEHICLES, PROFITS, OR INCOME TO THE CUSTOMER AS A RESULT OF A FAILURE OF ANY COMPONENT OR PART.

## NO OTHER AGREEMENT:

There are no other agreements between the parties with regard to the components purchased except as stated in this agreement & limited warranty.



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## Warranty Registration/Purchase Agreement

(Attachment B)

This agreement is to be completed by you and your dealer **before** you take possession of your JCL product. Please print or type clearly. JCL is not responsible for data errors that may affect your warranty coverage.

Buyer's Name: \_\_\_\_\_

Address: \_\_\_\_\_

City \_\_\_\_\_ St: \_\_\_\_\_ Zip: \_\_\_\_\_

Phone: (\_\_\_\_) \_\_\_\_\_ - \_\_\_\_\_ E-Mail: \_\_\_\_\_

Dealer's Name: \_\_\_\_\_

Address: \_\_\_\_\_

City \_\_\_\_\_ St: \_\_\_\_\_ Zip: \_\_\_\_\_

Phone: (\_\_\_\_) \_\_\_\_\_ - \_\_\_\_\_ E-Mail: \_\_\_\_\_

ATV  UTV  Dirt Bike  Go Cart  Scooter  Motorcycle

Model #: \_\_\_\_\_ Color: \_\_\_\_\_ Date Purchased: \_\_\_\_/\_\_\_\_/\_\_\_\_

VIN #: \_\_\_\_\_

Engine #: \_\_\_\_\_

Model #: \_\_\_\_\_ Color: \_\_\_\_\_ Date Purchased: \_\_\_\_/\_\_\_\_/\_\_\_\_

Inspection	OK?	DI	CI	Inspection	OK?	DI	CI	Inspection	OK?	DI	CI
Starting:				Tail Light:				PSI Front L/R:			
Idle:				Brake Light:				PSI Rear L/R:			
Throttle Response:				Turn Signal:				Chain Tension:			
Remote Start:				Hazard Light:				Body Panels:			
Transmission:				Headlight H/L:				Optional Equipments:			
Clutch Tension:				Speedometer:				Coolant Fluids:			
Gear Shifting:				Tachometer:				Gear Oil:			
Reverse:				Odometer:				Transmission Oil:			
Front Free Spin:				Indicators:				Differential Oil:			
Rear Free Spin:				Fuel Gauge:				Documentation:			
Front Break:				Horn:				Manual:			
Rear Break:				Oil Levels:				Parts Manual:			
Battery Charger:				Tires:				Safety Manual:			
				Lug Nut:				Copy of Warranty:			

Dealer: Check the OK box if item is in good working order. Use N/A on items not applicable to the model being inspected. DI=Dealer's Initials CI=Customer's Initials.

Dealer assumes all responsibility of proper operation of the vehicle at the time of delivery to the customer. Discovery of defects MUST be reported immediately.

**\*\*\* Failure to fill out this form may result in loss of warranty coverage \*\*\***

**This form, signed by both the dealer and the customer, is to be fax or mailed back to JCL within 5 business days after delivery of vehicle.**

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## DECLARATION OF PURCHASE:

- I am over 18 years of age and am in competent capacity to voluntarily assume all risks associated with loss, damages, injury or death while operating this vehicle.
- I understand it is my responsibility to operate the vehicle under my state and my local laws, in the manner to which the vehicle has been designed.
- I understand that Scooters, Motorcycles, ATVs, UTVs, Dirt Bikes and Go Carts operate and handle differently than other vehicles.
- I and my dealer have completed the attached pre-delivery check list together.
- I understand all nuts and bolts should be checked by rider and that all lubricants must be maintained at their proper levels before each ride. (It is advisable to use a product such as "Lock Tight" on screws that tend to back out.)
- I have reviewed with my dealer, understand and agree with JCL's warranty policy.
- I am aware that by purchasing this vehicle, I assume all risks to me, my family members or any other individual I allow to operate this vehicle, and agree to waive and release certain substantial rights that I may have or possess, to the greatest allowable extent of the law.

(For ATV purchases)

I understand this ATV is a:

**Type I** – A Type I ATV is intended for use by a single operator and no passenger.

**Category G (General Use Model) ATV:** An ATV intended for recreational and/or utility use by an operator age 16 or older.

**Category S (Sport Model) ATV:** An ATV intended for recreational use by an experienced operator, age 16 or older.

**Category Y (Youth Model) ATV:** An ATV of appropriate size intended for recreational use under adult supervision by an operator under age 16. Youth model ATVs can further be categorized as follows:

**Category Y-6+ ATV.**

A Category Y-6+ ATV is a youth model ATV with maximums speed under 15MPH, that is intended for use by children age 6 or older.

**Category Y-10+ ATV.**

A Category Y-10+ ATV is a youth model ATV with maximums speed under 30MPH, that is intended for use by children age 10 or older.

**Category Y-12+ ATV.**

A Category Y-12+ ATV is a youth model ATV with maximums speed under 30MPH, that is intended for use by children age 12 or older.

**Category T (Transition Model) ATV.**

A Category T ATV is an ATV of appropriate size with maximums speed under 38MPH that is intended for recreational use by an operator age 14 or older under adult supervision, or by an operator age 16 or older.

**Type II** – A Type II ATV is intended for use by an operator or an operator and a passenger. It is equipped with a designated seating position behind the operator designed to be straddled by no more than one passenger.

and no one under the age of \_\_\_\_\_ will ride this ATV. If the unit is under Category Y or Category T, the ATV must always be operated under the supervision of an adult. By purchasing this unit and signing this declaration, buyer confirms that this product will be used in a lawful manner. Neither dealer nor distributor will be held liable for the misuse of any product purchased from this establishment.

I have received my Safety-Kit from my dealer and I am aware of the details in the ATV Safety Alert from the CPSC. I am aware that I am entitled to receive free ATV Safe Riding Training from JCL and that I will receive a \$100.00 cash rebate upon notification to JCL of my completion of the ATV safe riding training course.

\_\_\_\_\_  
Buyer's Signature and Date:

\_\_\_\_\_  
Dealer's Signature and Date:

For complete information on our warranty and tech support, please visit our web site or contact your local dealer.

Mail To: JCL INTERNATIONAL, LLC, ATTN: Warranty Department 2667 Northaven Rd. Dallas, TX 75229 or Fax: to: (972) 243-2844